

February 1974

To whom it may concern:

Claudia was hired as a Ward Clerk at Tacoma General Hospital in 1973. I have been her direct supervisor on Ward 5A Surgical Ward for the last year. She is efficient, extremely, completing her work expeditiously. She does more than her share of Ward Secretary work making things easier for the other staff. Claudia offers suggestions for more effective ways of doing things.

She is cooperative and friendly. Medical staff (Physicians/Surgeons/Anesthesiologists) enjoy her. They will ask her to do things for them while they're here that involves someone who is trust-worthy, considerate and responsible.

We know when she is not around and have found it difficult to manage without her. Her work is accurate and on rare occasion when a mistake is made, she accepts and profits from criticism. I can trust her to manage the desk and take care of orders knowing they are done right and with organization. She is neat about her person and work.

One of the Physician/Surgeon's has asked her to become his field-trained PA. Although we will greatly miss Claudia, we know she will excel at this too.

Ms. Cooney RN
Charge Nurse 5A TGH

A handwritten signature in cursive script, appearing to read "P. Cooney".

Mrs. P. Cooney