

Child Abuse and Neglect CAN History Checks

<https://www.dcyf.wa.gov/safety/can-founded-findings/history-checks>

Safety

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CAN History Check Portal

The CAN History Check Portal (Background Check Portal) is now live. Read below for information on how to submit a request using the new portal.

Child Abuse and Neglect (CAN) History Checks

The Department of Children, Youth & Families (DCYF) maintains records of founded findings of child abuse and neglect. This information is limited to substantiated findings, does not include investigations determined as inconclusive or unfounded, and requires the subject individual's authorization to release this information.

CAN history check requests can now be submitted online through the CAN History Check Portal (Background Check Portal). Results will be sent to the requesting individual or entity by email but can also be accessed by logging directly into the portal.

1. Review the available application options below to determine which type of application to submit.
2. Once you have determined the type of application to use, submit your request online directly through the [CAN History Check Portal](#).

For assistance with creating an account or making a request, refer to the CAN History Check Portal training guides. For additional questions, please email the CAN Unit at CANhistorychecks@dcyf.wa.gov or call us at 1-800-998-3898, option 1.

CPS Investigation - Out-of-State	▾
In-State	▾
Non-CPS Investigation - Out-of-State	▾

Contact

✉ CAN History Checks

☎ 1-800-998-3898 - select the prompt for CAN history checks

CAN History Portal Training

- Creating a Background Check Portal Account
- Submitting a CPS Request
- Submitting an In-State Application
- Submitting a Non-CPS Request



Access CAN searches for other states

DCYF Public Disclosure - get additional case history documents by making a request to DCYF Public Disclosure.

Department of Health Negative Action History

WA Sex Offender Registry

Adult Protective Services (APS)
Registry Requests - e-mail apspublicrecords@dshs.wa.gov with the following: