

General Letter of Reference 2015 for Samara C. Kezele Fritchman

Dear Sir or Madam,

I am writing this letter of reference for Samara Fritchman. I have had the honor of working with her for a year here at Tacoma Community College. I am the Help Desk Specialist here in the eLearning Department and I teach many workshops on the various programs that instructors use in the day to day teaching of students.

Samara has attended several of my workshops during her one year contact time and some of my one to one trainings for Canvas (our Learning Management System) and for Microsoft OneNote. She was more than willing to make the leap to learning this new software when she started here at the college, not everyone is comfortable learning new software. She was a really quick study and picked it up in no time. This has helped to make her courses engaging and interactive. I know her students are grateful for her learning it so quickly, it makes the transition smoother for them and they have more confidence in themselves when the instructor really seems to know what they are doing from a student perspective. It is hard enough for students when they are in an online environment, but Samara makes the learning process smooth and seamless for them with her course materials layout easy to follow and logical.

She has the heart of an instructor in that her students learning is foremost in her mind. Working with the students so closely in the Information Commons, I have always heard good things about Samara and her classes from the student that work on assignments here in the computer lab. I am confident that in any position she is in she will give it her very best as she has done here at Tacoma Community College.

Sincerely,



Shannon Hight

Help Desk Specialist

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